

NAVFIT98A Program Frequently Asked Questions

1. How do I download the NAVFIT98A Program onto my personal computer?

Answer:

- NAVFIT98 is not recommended to be downloaded to a Personal Computer

2. How do I download the NAVFIT98A Program on my NMCI computer?

Answer:

- For NMCI users, NAVFIT98 can be downloaded/installed from Software Center.

3. How do I download the NAVFIT98A Program on Non-NMCI, USMC, USA, USAF or other Government provided computers?

Answer:

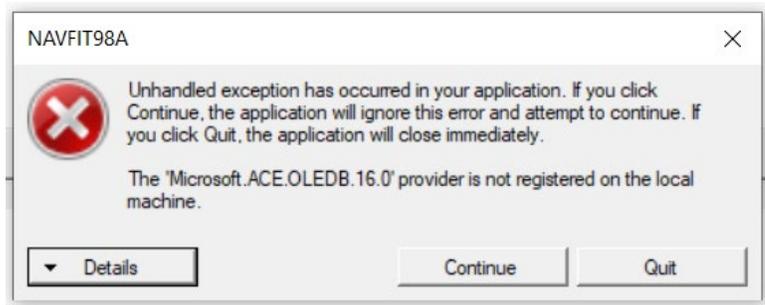
- Have the user to call the local Helpdesk for all government computers

4. Which copy of the Installation package should I install?

Answer:

- For centrally managed software (like from Software Center) the installation software will determine which copy of the software to install.
- For manual installations, the 32bit copy of NAVFIT98 should only be installed on systems with Office 2016 and the 64bit copy of NAVFIT98 should only be installed on systems with Office 365

5. Right after installing the software, I get the following error:



Answer:

- Open Control Panel by searching for it in the Start menu.
- In the top-right corner, select Category View, then sort by Small or Large Icons.
- Click on Configuration Manager.
- In the Configuration Manager Properties box, go to the Actions tab.
- Click on each action listed and then select Run Now to prompt the system to retrieve Microsoft Access Database 2016.
- Navigate to the Configurations tab, then select Refresh and Evaluate.
- Wait up to 24 hours, then test Navfit98a to determine if the issue persists.

6. Why does the printed copy and NAVFIT98A program summary group average differ?

Answer:

- The calculations on the summary group average are being done in 2 places, once when the evaluation is created or changed and the second when printed. Make a change to one of the traits on a report to force the calculation to activate and save the information; that should get the correct info when printing.

7. When I print the summary letter, I get an error “a folder must have a unique pay grade to generate a summary letter”. What is the problem?

Answer:

- The user has created multiple pay grades in the same folder. Have the user create one pay grade per folder and this will correct the problem.

8. The NAVFIT98A program windows are blank and the buttons are disabling on the main menu. How do I get the reports to show and the buttons on the main menu to enable?

Answer:

- Click file
- From the menu click Create database
- The NAVFIT98A Create data base prompt should appear
- Pick a location for the database and enter a name for the Database
- Click Save
- Reports and buttons should appear.

9. How do I consolidate the reports into one folder?

Answer:

- User must use the Export Folder and Import Data tools located on the main menu
- Refer the user to user guide manual located on the software and form webpage

10. What are the correct procedures when creating Fitness and Evaluation reports?

Answer:

- Select the Root Folder
- Click Create folder from the main menu
- Assign profile name
- Click save
- Select newly created Folder
- Click Create FitRep or Create Chief Eval or Create Eval

11. Cannot enter data in block 43 or 46. What is the problem?

Answer:

- The Auto Summary check box is checked
- Click Edit Folder
- Click the option tab
- Unchecked auto summary

12. How do I import or export a report with NAVFIT98A program?

Answer:

- Refer to the user guide manual located on the software and form webpage

13. How can a find out what version of NAVFIT98A that I am using?

Answer:

- Open the NAVFIT98a program
- Click on **help** from the toolbar, then click **About NAVFIT98a**; the version number and release date will be displayed